

**Planned Parenthood** 329-8211  
 75-184 Hualalai Rd. #205  
 Kailua Kona 96740  
 Physical exam, pap test, breast exam, birth control services, pregnancy screening, low or no cost birth control services, minor gynecological problems. First trimester abortion services. STD testing. HDV vaccinations and Menopause services.

**Pregnancy Center** 326-1766  
 74-5565 Lulia St.  
 Kailua Kona, 96740  
 Free pregnancy tests, Free ultra-sound, Free Fertility awareness, Free pre-natal message, Referrals to medical, legal and social services. Earn-while-you-learn programs.

**Public Health Nursing**  
 Kealahou 322-1500  
 Kohala 889-7135  
 Waimea 887-8116  
 Ka'u 939-2400  
 Childhood immunizations, TB tests, growth and development screening, chronic disease mgmt., general health promotion/disease prevention. Hawaii Island Seniors' Case Mgmt. Range of other services.

**Tutu's House** 885-6777  
 64-1032 Mamalahoa Hwy #304  
 Kamuela, 96743  
 Community Resource Center focusing on wellness and health education, information, reference materials and lending library. Free health-related classes. Support groups. Call for monthly calendar.

**West Hawaii Community Health Center** 326-5629  
 75-5751 Kuakini Hwy #101A  
 Kailua Kona, 96740  
 Primary health care, preventive services, regardless of income. Call for specific services.

**Hospitals**  
 Kohala Hospital 889-6211  
 Kona Community Hospital 322-9311  
 North Hawaii Community Hospital & REHAB 885-4444  
 Kona REHAB 334-0806

**Hotlines**  
**Sexual Assault Support Services** 334-1624  
 75-5706 Hanama pl. Ste 104  
 Kailua Kona, 96740  
 24 hr sexual assault crisis line. Assistance with decision making, reporting and criminal injuries/compensation. Counseling services for current/past victims-children, women, men. Education awareness for professional students and community members.

**Adult Mental Health Division** 1-800-753-6879  
 Access to all crisis services

**Parent Line** 1-800-816-1222  
 The Institute for Family Enrichment  
 A line to answer questions on child behavior and development.

**Poison Center** 1-800-222-1222

**ACCESS Suicide & Crisis Hotline** 1-800-753-6879  
 Provides 24 hour crisis outreach for youth and adults.

**Miscellaneous**

**Hele on Bus** 961-8744  
 www.heleonbus.org

**Legal Aid Society of Hawaii** 329-8331  
 75-5656 Kuakini Hwy #202  
 Kailua Kona, 96740  
 Free/low cost legal services for low income and senior clients. No criminal charges.

**West Hawaii Fatherhood Initiative** 334-4154  
 Support to fathers in dealing with baby, personal and family issues.

**Multi-Services**  
**American Red Cross** 969-3673  
 Emergency relief supplies after disasters. Training programs for youth and adults.

**Child and Family Service** 323-2664  
 PO BOX 1808 Kealahou, 96750  
 Emergency services, crisis mobile outreach, crisis group home, domestic violence services, latency aged group homes. EAP services, sexual abuse therapy, therapeutic foster homes.

**Family Support Hawaii**  
 75-127 Lunapule Rd. #11 Kailua Kona, 96740 326-7778  
 64-1032 Mamalahoa Hwy #204, Kamuela 885-0086  
 A wide range of programs for children and families. Center provide information and referral, parenting supports and other community-specific needs.  
 Kau Family Center Mamalahoa Hwy 929-9611  
 Kealahou Parent Center 327-4300 ext 2432

**HOPE Services Hawaii**  
 74-5593 Pawai Pl. 935-3050 X141 /X142  
 Kailua Kona, 96740  
 A drop in center offering comprehensive homeless services in a single location. Medical, Dental, Showers, Laundry, Case Mgmt.

**Goodwill Industries of HI** 443-5854  
 74-5599 Lulia St. #F4 443-5850  
 Kailua Kona, 96740  
 A service that provides work opportunities for recipients of government financial assistance.

**Human Services, Department of** 327-6236  
 73-4257 Hali'koa Dr. #C  
 Kailua Kona, 96740  
 Responds to reports of child abuse and neglect. Provides services to children and their families, provides foster care.

**Human Services, Department of SNAP Program** 643-1643  
 Food stamps and Financial help

**Neighborhood Place of Kona** 331-8777  
 75-166 Kalani St. Ste 104 Kailua Kona, 96740  
 Community based program serving families through partnerships with public and private providers. Focus on well being of children, families, prevention of child abuse/neglect. Family and community outreach, activities for children, families, workshops, info, referral and support services.

**Office for Social Ministry** 585-3300  
 1184 Bishop St. Honolulu, HI 96813  
 Department of Catholic Diocese of Honolulu  
 Homeless outreach, mental health outreach, shelter plus care, housing placement.

**Veterans' Affairs Primary Care Clinic** 329-0774  
 75-377 Hualalai Rd.  
 Kailua Kona, 96740  
 Medical and behavioral health care for military veterans with non-emergency health problems or minor acute illnesses. Substance abuse counseling, social services, case management, information and referral. Psychiatric services.

**NEIGHBORHOOD PLACE OF KONA**

(located at 75-166 Kalani St. Suite 104)  
 For More Information  
 Call NPK  
 Phone: 331-8777  
 Fax: 331-8774  
 Email: neighborh001@apkona.org

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# Who Do I Call?

A Guide to  
 Community  
 Services  
 &  
 Who  
 Provides  
 Them





**Abuse & Neglect**

**Child Welfare Services** 1-800-494-3991  
 Central Intake  
 Provide protective intervention services to prevent  
 Child abuse and neglect.

**Chemical Dependency & Addiction**

**ACCESS Capabilities** 334-0979  
 75-5995 Kuakini, Hwy #425  
 Kailua Kona, 96740  
 Range of substance abuse and violence intervention services  
 for adults and adolescents. Fees charged, some covered by  
 insurance.

**AA and Al-non and Al-Ateen** 961-6133  
 Help for individuals with alcohol abuse issues. 935-0971  
**Bruce (Kona)** 329-1212

**Big Island Substance Abuse Council** 969-9994  
 Wide range of treatment services for substance abuse and  
 mental health for adults, adolescents, children and infants/  
 toddlers.

**Lokahi Treatment Centers**

Honokaa 775-7707  
 Kailua Kona 331-1175  
 Waikoloa 883-0922  
 Kohala 889-5099

**West Hawaii Alcoholics Anonymous** 329-1212

**Children's Services**

**Children with Special Health Needs (DOH)** 322-4882  
 Helps families obtain medical treatment for kids with chron-  
 ic health conditions that require a specialist's care. Transpor-  
 tation for major treatment. Hawaii residents under 21, in-  
 come-eligible.

**Child Care Connection (DHS)** 585-4997  
 1390 Miller St. Room 209 Honolulu, HI 96813  
 Child care subsidies for income-eligible families of kids  
 0-13.

**Child Support Enforcement Agency** 933-0644  
 88 Kanoolehua Ave, St #202  
 Hilo, HI 96720

**Easter Seals Society** 961-3081  
 Physical, occupational, speech and language therapy for  
 children with special needs, 0-3.

**Children's Services (cont)**

**PATCH**  
 People Attentive To Children 322-1400  
 79-7393 Mamalahoa Hwy. Unit 4 A 322-3500  
 Kealahou, 96750  
 Info/referral on child care-resources, training, support for pro-  
 viders, parents, businesses.

**Queen Liliuokalani Children's Center** 329-7336  
 PO Box 2819 Kailua Kona, 96745  
 Serves orphan and destitute children of Hawaiian ancestry.  
 Includes family building, group work and community building.  
 Administers the Papawai Beach Program, a family based  
 camping experience open to all Hawaiian children.

**Women, Infants and Children Program (WIC)** 322-4888  
 Kealahou  
 Milk/other staple foods for income-eligible pregnant women,  
 nursing/post-partum women, kids under 5 "at nutritional risk"  
 Call for sites and information.

**Disabilities**

**ARC of Kona** 323-2626  
 PO Box 127, Kealahou  
 Transportation, evaluation, job counseling/training/placement for  
 persons with disabilities.

**Full Life** 322-9333  
 75-5995 Kuakini Highway,  
 432, Kailua-Kona 96740  
 Provides an array of supports to children and adults with devel-  
 opmental disabilities. Services are free for those who meet eligi-  
 bility criteria. Services include: personal assistance, training,  
 chore and day services in Learning Center.

**Hawaii Families as Allies** 322-1542  
 81-980 Halekii St. #101  
 Kealahou, 96750  
 Families helping families with children who have emotional or  
 behavioral challenges.

**TTY-TDD** 1-800-826-7653  
 Hearing to call deaf. 1-511  
 Deaf to call hearing. 1-711  
 Electronic communication relay phones for the deaf, hard of  
 hearing and speaking-impaired.

**Vocational Rehabilitation and Services for the Blind**  
 PO Box 459, Capt Cook 96704 323-0025  
 Assistance and counseling for employment, evaluation, guid-  
 ance, vocational training for those with physical, mental, visual  
 and hearing disabilities, or following injuries.

**Domestic Violence**

**Alternatives to Violence** 323-2664  
 (Turning Point for Families)  
 81-6587 Mamalahoa Hwy.  
 Pualani Terrace Bldg. C  
 Kealahou, 96750  
 Separate men's, women's and teens' psycho-educational  
 Violence control groups. Sliding fee. Help in filing TRO  
 against family/household member. Children's support groups.

**Domestic Violence Action Center** 1-800-690-6200  
 PO Box 3198 Honolulu, 96801  
 Legal information for abused persons, reporting to police, re-  
 straining orders, legal rights and options, divorce issues, child  
 custody, post-divorce decrees. M-F 8am-5pm.

**Domestic Violence Action Center**  
**Legal Hotline** 808 531-3771  
 M-F 8:30am-4:30pm

**Child and Family Services**  
**Domestic Violence Shelter** 322-7233  
 Kona 24 hours

**Elderly Services**

**Adult Protection & Community Services** 327-6280  
 75-5995 Kuakini Hwy #433  
 Kailua Kona, 96740  
 Adult Protective Services, Care Home placement referrals, Adult  
 day care referrals.

**County Office of Aging** 323-4390  
**1055 Kinoole St. Hilo, HI 96720-3872** 961-8626  
 Provides information and assistance to seniors 60+ years.

**Kona Adult Day Center** 322-7977  
 PO Box 1360, Kealahou, 96750  
 Range of day activities and services for frail elderly and adults  
 with developmental disabilities.

**Employment, Food, Shelter and Clothing**

**Hawaii County Economic Opportunity Council**  
**HCEOC** 322-3429  
 47 Rainbow Dr. Hilo, 96720  
 Provides services to low income families and individuals, food  
 surplus distribution, prepared meals, housing repairs asst. coun-  
 seling, and head start programs.

**Kona Outdoor Circle Thrift Shop** 331-2426  
 76-6280 Kuakini Hwy  
 Kailua Kona, 96740  
 Used household goods and clothing.

**Employment, Food, Shelter and Clothing (cont)**

**Salvation Army** 326-2330  
 75-233 Kalani St.  
 Kailua Kona, 96740  
 Food program, lunches and soup kitchen( MWF @ noon)  
 Clothing vouchers at SA, thrift store. Primarily for families w  
 kids. ID, birth cert., DHS cert or Quest card required for food  
 pantry

**Workforce Development Division** 327-4770  
 74-5565 Luhia St. #205 C-4  
 Kailua Kona, 96740  
 Liaison between job-seekers and potential employers. Trainin  
 assistance for eligible clients.

**Health Services**

**American Cancer Society** 935-9763

**All Cancer Support Group** 333-5328  
 Michelle Robinson

**American Heart Association** 329-0783  
 99-Aupuni St. Ste 104  
 Hilo, 96720-4267  
 Cardiovascular disease education, CPR training, blood  
 Pressure & cholesterol screenings.

**HI-HIV AIDS Foundation** 331-8177  
 75-240 Nani-Kailua Dr #5  
 Education and advocacy for AIDS prevention. Support group  
 daily living help, food bank, housing, medicine, counseling,  
 nursing, case management.

**Hospice of Kona** 324-7700  
 PO Box 4130 Kailua Kona, 96745

**North Hawaii Hospice** 885-7547  
 65-1328 Kawaihae Rd. Kamuela, 96743

**Hui Malama Ola Na OIwi (Caring for our People)**  
 P.O. Box 600, Naalehu, 96772 929-9700  
 PO Box 1278 Capt Cook, 96704 323-3618  
 64-1035 Mamalahoa Hwy Kamuela 96743, Ste G 885-0489  
 Medical and dietary care for Hawaiians. Weight Management  
 exercise programs, medical transport. No fees, blood quantum  
 eligibility guidelines.

**Hawaii Island Perinatal Program** 974-4291  
 Supporting families before, during and after pregnancy.

**Med Quest Hawaii** 327-4970  
 75-5591 Palani Road Ste 300-4  
 Kailua Kona, 96740  
 Health coverage for eligible lower income Hawaii residents